

Theodore Uritus
Sovereign Homes Corporation
1631 N.W. Professional Plaza
Columbus, Ohio 43220

January 30, 2004

Dear Ted;

The reason for this letter is we wanted to take the time to thank you and All the people in your company that were involved in building our home.

Only after living in our home a month we have become to realize not just the great value we have, but also the very high quality as well. This only confirms even more that we made the right choice in choosing Sovereign to build our new home.

The things that made the difference from the start, were your sales people didn't make us feel we have to buy today! Some of your competitors make you feel right when walk in the door you have to buy today or the world is going to end!

Nothing turns us off faster than HIGH PRESSURE sales people.

The people in your company really made us feel they do care about your home, and they will make sure it's done right. We even had one of your construction supervisor tell us "I build ever home as if it was my own." We where doubting that, but we were wrong.

Our home is beautiful and any problems that came up during construction were taken care of with care.

The only regret we have now is we didn't build with Sovereign Homes sooner. Please forward this letter to your staff. They truly made it a pleasure building our home.

Thank you again for your time.

Sincerely,

Randall & Holly Eaton


