

6/3/02

To whom it may concern:

Seldom in contemporary America does the average citizen have the opportunity to embrace an experience with enthusiasm and, dare I say it, *satisfaction*.

Our home building would fall in this category. We presented Sovereign Homes with a cornucopia of options that we wanted in our home from their basic plan and they delivered, not merely competently, but *enthusiastically*. From the beginning of the project through to completion, we worked together to create the home that we wanted.

Were there problems?

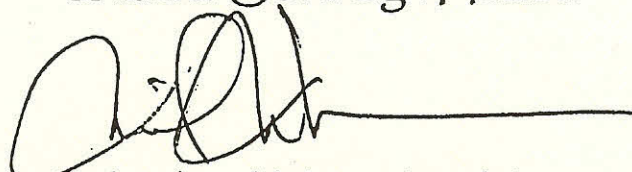
Not really.

We did have a leaking door problem for a while but, and this is the important part, Sovereign stayed with the problem, *pugnaciously*, until it was corrected!

What kind of award would *We* bestow upon Sovereign Homes?

The most impressive award of all...

Were we to build another home tomorrow, we would only consider Sovereign Homes.

A handwritten signature in black ink, appearing to read 'Michael and Mary Ann Martini', with a long horizontal line extending to the right.

Michael and Mary Ann Martini